

Dear Madam/Mister,

Register a new working method for Zeeland Refinery:

In order to provide you with the best possible service, it is important that you use the following working method:

- Send your UAB application well in advance.
- The places for external shipment (earlier may of course also be) of your UAB application:
 - Krammersluizen
 - Antwerp port area
 - South of Zelzate bridge
- If you have sent the UAB, look for a berth at the above places and **sail No further** to Zeeland Refinery.
- As soon as you can moor at Zeeland Refinery within 24 hours, you will automatically be called to the waiting places in the Sloehaven. During this message you will be asked to confirm this by pressing 1. After confirmation you can continue your journey to the Sloehaven.
- When you arrive at the Sloehaven you can moor at the waiting piles, the Loadingmaster will call you when you can moor at one of the jetties of Zeeland Refinery.
- After submitting the UAB application, check the jetty planning of Zeeland Refinery at <http://www.zeelandrefinery-arrivals.nl>
- A transition period of 3 months (1-dec-2020 ⇨ 1-mar-2021) will be used for implementation of this new working method.
 - After this transition period appropriate sanctions will be imposed if it is decided to sail to ZR without being called (more than 24 hours in advance of loading / unloading).

